

# *Frequently Asked Questions*



## **About The Venue**

### **How long does it take to get to the Golden Ox if driving from the city?**

It will take approx. 30minutes from the cbd.

### **Is there wheel chair access?**

Yes there is both wheel chair access to the gardens and reception rooms.

### **Is there a large parking area for guests?**

We have a large undercover car park and also plenty of on street parking and it is all free.

### **Are there a minimum number of guests for room bookings?**

Yes- please speak to our friendly wedding coordinators.

### **How do I book my wedding at the Golden Ox?**

It's preferable to come in and meet one of our wedding coordinators to book your special day, but if you are unable to do so you can book via telephone. Bookings are only taken with a deposit.

## **Wedding Ceremony**

### **Can we have our ceremony on site?**

Yes you can, we have stunning secluded gardens with waterfalls, our Monet bridge- perfect for your red carpet entrance. There are plenty of areas to chose from including our covered amphitheatre, the Monets bridge or in front of one of our stunning waterfalls.

### **Wet weather-**

In the case of rain we have plenty of covered areas. There is no need to worry if you are having your ceremony in our stunning gardens we have a fully covered amphitheatre which is large enough to keep you and your guests protected.

### **Instead of the red carpet aisle would it be possible to get rose petals?**

We do not accommodate any petals (fresh or artificial) or confetti in the gardens, we do however supply small bottles of wedding bubble complimentary. The Red carpet is non- slip so you and your guests can access the gardens with ease.

## The Menu

### **Can we make changes to the menus in the packages and make our own?**

Yes you can, this could affect the prices on what you select. We recommend that you come in and talk with our head chef so we can tailor a menu to suite your budget and tastes.

### **Do you cater for dietary requirements?**

Yes we cater for dietary requirements-dietary needs/requests need to be given to our coordinator 12 days prior to the wedding.

### **Can we have the cake for desert instead and would this affect the package price? Would there be a cackage fee?**

Yes you can but we find guests love to take a piece of cake home at the end of the night to enjoy the next day. Yes it will affect the price of your package. Please talk to our wedding coordinator once you have chosen your menu.

### **Are canapés provided to guests while we have our photo's done or before the entree?**

Most of our menu packages include canapés in the garden, please see your wedding booklet for full details or give us a call.

### **Do I need to provide a meal for the photographer, dj or bands?**

It is good etiquette to provide them with a meal, however the ultimate decision is yours. We can provide a main course meal at the price of one of our restaurant menu main courses (approx. \$30)

## Beverages

### **Can we supply our own alcohol?**

The Golden Ox is fully licensed and does not allow BYO.

### **Can we have a Bar tab?**

Yes you can- you set the amount you would like and what is available.

## Reception

### **Do we need an MC? If so who should we use?**

Yes you do need an MC and we always recommend it be a close family or friend that knows your family and friends and knows a little about your history. Give them plenty of notice so they have time to prepare.

If you don't have anyone available you can hire a professional MC- just have a look on the net.

### **We have families with children attending our reception, do you provide high chairs?**

Yes

### **What time can our Dj, florist, cake maker arrive?**

Please call 10 days to a week before your event to organise deliveries.

## Event Planning and Coordination

### **Will there be a coordinator on site to oversee the wedding and reception?**

Yes one of our highly experienced coordinators will be present throughout, overseeing the proceedings and making sure everything runs seamlessly.

## Theming and Design

### **Are wedding decorations included in your packages?**

Yes you have many styles and colours to choose from that are complimentary. There are also a number of stunning designer packages you can hire for a small fee. See our theming and design packages.

### **Can I provide my own tea lights around the room?**

We provide a large selection of stunning tea lights at no extra cost. You are welcome to bring your own but they will need to be checked by our wedding coordinator for health and safety purposes.

### **Can you put my decorations on the tables?**

The team at The Golden Ox do all the setting up including your table and ceremony decorations.

### **Do you provide an easel for our guest list/seating chart?**

Yes we do!

### **Who supplies the chair sashes?**

We have a large variety of coloured sashes that are complimentary

### **Do you provide place cards for our wedding reception?**

Yes we do – you just need to write your guests names on them.

### **Do you provide a list of recommended suppliers?**

Yes we do- however if you have seen something elsewhere that you really love we recommend you speak to that supplier.

**We will be having a wishing well can this be supplied or do we need to bring our own? Are there any costs if one is supplied?** We have a traditional wooden wishing well in white or wood or a white birdcage that is included with our packages complimentary.

## **Photos**

### **Where would you recommend to have our photos taken?**

There is so many great locations to choose from – our gardens are the perfect backdrop for your family photos and then our top 3 picks are:

The Redcliffe Pier/jetty

Suttons Beach

First settlement cove lagoon – amphitheatre near the basketball courts

### **Where can we stay?**

We have a list of recommended places to stay in the area, if you did not receive one on booking you can contact us via email [weddings@thegoldenox.com.au](mailto:weddings@thegoldenox.com.au) or by telephone 3283 1833 and we will post/email one to you.

### **Still have questions?**

Please give us a call if you have further questions and we will arrange to meet with you. Once you have booked we will organise for you and your partner to come in for a coffee and we can discuss any questions you have about your special day. Parents and friends are always welcome too!

**We are as dedicated to making your dreams a reality as you are!**



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## **The Golden Ox**

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